



RBOS Shareholders Action Group
PO Box 62
Chislehurst
BR7 5YB
Phone: 020-8467-2686
Email: info@rbosaction.org
Web: www.rbosaction.org

28 October 2009

Update No. 12

Meeting Report

About 50 people attended the public meeting we held for shareholders in London on October 10th which is the number we expected – many shareholders are elderly and hence reluctant to travel far, plus they are typically busy people so from past experience attendance is often not high at such meetings. But I think it proved useful for those who did and there were certainly lots of questions. Some photographs of the meeting are present on this page of our web site: www.rbosaction.org/Meeting_Report.htm . And a copy of the presentation given at the meeting is present on this page (a pdf document): www.rbosaction.org/RBOS_London_October2009.pdf

Many of the questions that were raised are covered on this page of our web site: www.rbosaction.org/Questions.htm

Two particular points were raised by attendees:

1. That we should do more to get publicity in the national media for our Group. In fact one of the reasons for the meeting was to get such publicity, and it proved very successful in that regard. I personally did interviews for BBC Radio and BBC TV before and after the meeting, and there were a number of press reporters at the meeting. It was mentioned in many newspapers, on many web sites and on both Teletext TV channels. As a result we did get quite a few inquiries from shareholders who held their shares in nominee accounts. In addition several people contacted us with additional information on the affairs of RBS which we are looking into. You can be assured that we do try to get media coverage wherever possible, but we have to balance the resources we put into that with other expenditure of our limited resources of time and money.
2. That we should be a bit more forceful in our letters to shareholders. In fact we had already done a second mailing to larger shareholders on the register which spelled out rather bluntly that shareholders did need to register if they had not already done so, and clarified the likely basis of our legal claims. This certainly proved more successful than previous mailings but there is a limit to how "pushy" we can be without offending some people.

Roger Lawson
RBOS Shareholders Action Group
Telephone: 020-8467-2686
Email: roger.lawson@btclick.com

Note that all "Update" reports are posted on the News section of our web site (www.rbosaction.org) as soon as they are issued.